Overview
The Supply Chain and Service Management (SCSM) concentration prepares students for critical jobs prominent in the Massachusetts economy and the global economy. The need for graduates in this area is driven by major changes in the business world.

Students learn how to make businesses do more, do it better, and to do it as efficiently as possible. The hands-on skills and analytical techniques of SCSM turn a vision into a profitable enterprise. In running the operations of large and complex organizations, SCSM graduates negotiate with suppliers, design customer experiences and the systems that deliver them, and keep the business working. Every business needs Supply Chain and Service Management.

Career Path
A concentration in Supply Chain and Service Management provides key skills in major industries such as financial services, healthcare, tourism and entertainment, education and high-tech development. These skills form the base for a successful and secure long-term career, from entry level manager growing into senior management as well as opportunities for entrepreneurship.

Advising Notes
SCSM students need to complete five courses for this concentration. During this time, they will complete real-world projects, interview and meet senior managers, and, with faculty guidance, gain confidence in their business ability and build a set of accomplishments that impress employers.

Concentration Requirements
Five Courses Required (15 credits)
The following two required courses:
SCSM 454 Supply Chain Management
SCSM 495 Lean and Six Sigma Management
Take three of the following elective courses. You must take at least two courses from the following group (all three of your concentration electives can come from this group.):
SCSM 350 Strategic Operations
SCSM 450 Service Operations Management
SCSM 451 Operational Risk Management
MSIS 480 Internship
You may take no more than one concentration elective course from the following group:
*AF 325 Theory of Corporate Finance
*AF 363 Cost Accounting
*IT 360 Enterprise Software
*MGT 434 Managing in the Global Economy
*MKT 310 Data Analysis for Marketing
*MSIS 425L Project Management
*At most, only one of these courses can count toward the SCSM concentration.
Related courses not counting toward concentration requirements:
MKT 407 Services Marketing
MGT 470 Entrepreneurship and Innovation

Notes: Students are allowed to pursue more than one concentration. However, no more than two courses from the first concentration can be used towards the second.

Concentration courses are not guaranteed to be offered every semester. Students should meet with their advisor to plan out a specific path for graduation.

The concentration requirements in place when a student declares the concentration are the requirements to be completed, not necessarily the concentration requirements in place at the time of enrollment in the College of Management. The proper concentration requirements will appear on the degree audit.

For more information contact:
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