

SUPPLY CHAIN & SERVICE MANAGEMENT CONCENTRATION

OVERVIEW

The Supply Chain and Service Management (SCSM) concentration prepares students for critical jobs prominent in the Massachusetts economy and the global economy. The need for graduates in this area is driven by major changes in the business world. Students learn how to make businesses do more, do it better, and to do it as efficiently as possible. The hands-on skills and analytical techniques of SCSM turn a vision into a profitable enterprise. In running the operations of large and complex organizations, SCSM graduates negotiate with suppliers, design customer experiences and the systems that deliver them, and keep the business working. Every business needs Supply Chain and Service Management. All Management majors are required to complete at least one concentration; the Supply Chain and Service Management concentration is one of nine current options.

CAREER PATH

A concentration in Supply Chain and Service Management provides key skills in major industries such as financial services, healthcare, tourism and entertainment, education and high-tech development. These skills form the base for a successful and secure long-term career, from entry level manager growing into senior management as well as opportunities for entrepreneurship.

CONCENTRATION REQUIREMENTS

Five courses to complete concentration (15 credits)

TWO REQUIRED COURSE:

- SCSM 454L Supply Chain Management
- SCSM 495 Lean and Six Sigma Management

SELECT THREE ELECTIVES:

You must take at least two courses from the following group (all three of your concentration electives can come from this group.):

- SCSM 350 Strategic Operations
- SCSM 450 Service Operations Management
- SCSM 451 Operational Risk Management
- MSIS 480 Internship

You may take no more than one concentration elective course from the following group:

- AF 325 Theory of Corporate Finance
- AF 363 Cost Accounting
- IT 360 Enterprise Software
- MGT 434 Managing in the Global Economy
- MKT 310 Data Analysis for Marketing
- MSIS 425L Project Management

"I chose Supply Chain and Service Management because I love working with logistics and operations management. This concentration really shows you how to break down a massive business process into smaller ones. In addition, you learn how each component works with another in a "chain" and their relations to one another. As a result, you can tell how and where improvements can take place for better efficiency and effectiveness. Resources are scarce which is why it is important to look for ways to maximize them as much as possible, not matter which industry you are working for."

Diem Sam Pham, Class of 2020